PRE-CONFERENCE

Sunday evening, October 8

*The Leadership Ladder - Presentation and Reception*
Hosted by: Linda Guinn, *CB Merchant Services -- CAC Immediate Past President*

Monday morning, October 9

*ACA Training - Advanced FDCPA Issues*
Go beyond the essentials of the FDCPA. Take a look at relevant court decisions, CFPB guidance and regulatory enforcement actions impacting compliance with the FDCPA. Identify potential liability and defenses under the FDCPA. *(Separate registration required for this session.)*

CONFERENCE

Monday afternoon, October 9

*Welcome and CAC Legislative Year in Review – The Good, the Bad, and the Ugly*
Presented by: Cliff Berg, CAC Legislative Advocate

**Session 1 & 2 are concurrent**

**Session #1 – Credit Bureau Panel**
Panelists include: Paul Desaulniers, *Experian*; Curtis W. Mollohan, *TransUnion*

**Session #2 – The Political and Economic Factors Affecting the ARM Industry**
Presented by: Mike Ginsberg, *Kaulkin Ginsberg*

Monday evening, October 9

*PAC Fundraiser Dinner & Glow in the Dark Putting Contest*

Tuesday morning, October 10

**Session #3 – The CFPB and Debt Collection: An Overview**
Presented by: Gandhi Eswaramoorthy, *Program Manager, Consumer Financial Protection Bureau*
Get up to the minute information directly from the CFPB’s Debt Collections Program Manager.

**Session 4 & 5 are concurrent**
Session #4 - Creating and Inspiring a Winning Team  
Presented by: Jeff Johnson, Hawes Group

Session #5 - Communications with Consumers – What Now?  
Presented by: David Kaminski, Lloyd Dix and Amir Erez

Lunch and Annual Membership Business Meeting

Tuesday afternoon, October 10

Session #6 - Debtor Reconnaissance and Developing Strategies Using Settlements and Negotiation Tactics (This is Part 3 of the CAC Boot Camp series.)  
Panelists include: Kelly Parsons O’Brien, Credit Bureau Associates; Courtney Reynaud, Credits Bureau USA; Shawn Suhr, Continental Credit Control; June Coleman, Kronick Moskovitz Tiedemann & Girard

Session #7 - CAC’s 100th Legal Panel – MCLE  
Panelists include: June Coleman, Kronick Moskovitz Tiedemann & Girard; David Kaminski, Carlson & Messer LLP; Stephen Turner, Partner, Lewis Brisbois Bisgaard & Smith LLP; Lloyd Douglas Dix, Dix & Associates
Moderator: Tom Griffin, CAC General Counsel

Tuesday evening, October 10

100th Annual Dinner – Essay Contest Winners and Installation of New Officers  
The 100th Anniversary will be front and center – come and help us celebrate!

Our special guests will include the three finalists from the 2017 CAC Educational Scholarship Foundation’s Essay contest and their parents. This annual event will continue our tradition of supporting students who have grasped and written about the importance of maintaining good credit.

The event will conclude with our annual installation of new officers.